

## Kune - Enhancement #104

### Welcome like Tumblr, in the first visit

08/18/2011 11:04 PM - Anonymous

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Urgent	<b>Due date:</b>	
<b>Assignee:</b>	Vicente J. Ruiz Jurado	<b>% Done:</b>	100%
<b>Category:</b>	Group space	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	0.1.0	<b>Tags:</b>	
<b>Resolution:</b>	fixed		
<b>Description</b>			
<p>No one reads the first welcome document that explains Kune behaviour. Thus, when a new user arrives, faces several issues:</p> <ol style="list-style-type: none"><li>1) cannot edit anything</li><li>2) cannot do much neither create new stuff. Even if he/she discovers how to sign up, the user doesn't know yet how to edit anything.</li><li>3) doesn't realize that the top-left icons exist, so the experience is very limited.</li></ol> <p>[Bastien tried it for 30 seconds and George for dont know how long, both with similar results.]</p> <p>Proposal: highlight the initial experience, such as Tumblr (or Flattr) does. Guide users to sign-up, guide users to the personal space... give for granted no one reads the welcoming doc and introduce Kune's first visit with a practical basic interactive tutorial. Idea: start Kune in a task list with the tasks that are left to do: "sign up", "visit personal space", "create a poll gadget", etc.</p> <p>I consider it maximum priority, as it can kick out many initial testers, that don't manage in 30 seconds to understand its behaviour.</p>			

## History

### #1 - 08/31/2011 01:09 PM - Anonymous

Feedback of Juan Pavón (from 30/Aug/11), reinforcing the idea that people don't understand that the top-left icons exist:

he abierto una cuetna en el kune demo e intentado empezar a usarlo.

Estaría bien algo de guía cuando uno empieza.

Por ejemplo:

- nada más empezar intento abrir el documento Juan Pavón Bio pero no puedo editarlo, solo ver que hay una frasecita " This user has not written its biography yet"

y que no puedo modificar. No aparece ningún menú ni nada que me diga que puedo editar y si intento sobrecribir no hace nada de nada (estoy usando firefox 6.0 con widnows)

- En la pestaña aparece que tengo una conversación pero no encuentro dónde diablos acceder a la misma

- He abierto un barter sample y dice que "This is only a barter sample. You can invite other participants to this barter, but also publish to the general public allowing you to share services, goods, etc." pero sería mejor que hubiera algo más de información diciendo para qué sirve y cómo usarlo, una especie de tutorial.

En general esto es lo que veo en mi primera incursión: falta información de cómo se usa esto. Así que poco puedo hacer por ahora.

### #2 - 04/19/2012 01:12 AM - Vicente J. Ruiz Jurado

- Status changed from New to Closed

- Resolution set to fixed

With the tutorials opened when you create a user or group I consider this as fixed.

Please create new ones with info about current tutorials, etc.